Vignesh V S

DevOps Engineer

Enthusiastic DevOps Engineer specializing in Application Support, with experience in deploying Java-based web applications in multi-tier architectures. Skilled in automating Maven builds, creating CI/CD pipelines with Jenkins, containerizing with Docker, and managing deployments with Terraform. Strong Linux and Bash scripting skills, passionate about solving complex problems and improving workflows.

✉ vsvignesh.engineer@outlook.com   📱 9443267237   📍 Chennai, India

💼 WORK EXPERIENCE

DevOps Engineer
Precision Biometric India Private Limited

01/2022 - Present   *Chennai, India*

Roles and Responsibilities

- Provided dedicated Application Support to Clients in a robust 24/7 environment by maintaining 100% application uptime.
- Deployed Java based web application in on-premise infrastructure.
- Automated maven build using jenkins and stored the artifacts in jfrog repository.
- Packaged artifact in docker container automatically using Jenkins.
- Automated Deployment of containerized Java based web application in cloud infrastructure using Jenkins and Terraform.
- Automated system level tasks in linux machines using shell scripting and cronjobs.

Associate IT Helpdesk
Sutherland Global Services Private Limited

05/2019 - 08/2019   *Chennai, India*

Roles and Responsibilities

- Provided dedicated support for McAfee antivirus with 100% customer satisfaction, effectively resolving ransomware issues to ensure customer security .
- Delivered comprehensive desktop support, addressing a wide range of issues from software installations to troubleshooting hardware problems.
- Utilized ticketing systems to manage and resolve customer issues effciently, maintaining high standards of service.

Technical Support Executive
CSS Corp Private Limited

06/2016 - 03/2018   *Chennai, India*

Roles and Responsibilities

- Provided comprehensive technical support for a variety of consumer electronics like Roku, Q-See security camera systems, Belkin and Netgear SOHO routers and Desktops.
- Boosted customer satisfaction ratings for Q-See support by 50%, demonstrating exceptional technical expertise and customer service skills.
- Utilized the ServiceNow ticketing system to effciently track and resolve technical issues, ensuring timely solutions within established SLAs.

🖥 EDUCATION

Bachelors Degree
Ponjesly College of Engineering

06/2012 - 04/2016   *Nagercoil, India*

🧠 SKILLS

Nginx   Tomcat   MySQL

Jasperreports   Linux

Maven   Jenkins   Git

Docker   Kubernetes

Terraform   AWS   Azure

🗣 LANGUAGES

English
Native or Bilingual Proficiency

Tamil
Native or Bilingual Proficiency

Malayalam
Native or Bilingual Proficiency